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Professional Services Provisioning Pack

To effectively protect yourself against modern cyber-attacks that evade conventional endpoint security tools, you need a security solution built from the ground up to detect and mitigate the latest threats. Bitdefender protects all the things that keep your business going: workstations, servers, mailboxes, and mobile devices. It provides top protection and is light on your resources.

But choosing the best security solution is just the first action to take when developing your organization security strategy. To ensure the efficient protection of your IT infrastructure, you need to implement and configure your products according to best practices and your unique security requirements. This is where our team of experts come to play.

Bitdefender Experts will help you install and configure your GravityZone security solution for the optimal protection and performance your business applications need. Your Security solution will get a kick start with basic policy setup, user setup, sample endpoints deployment and basic integrations allowing you to get up and running as fast as you can.

Main benefits

- Top performance and maximum security for your organization.

- Optimization: best practices will be used during configuration to ensure software performs with the highest level of security and efficiency

- Time-saving, efficient implementation of the GravityZone security solution

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The Professional Services Provisioning Pack offers the benefit of expert guidance throughout the beginning of the implementation, ensuring a smooth and trouble-free start that takes out all the guess work.

This is a remote service delivered in English that helps your organization to make the best use of Bitdefender GravityZone centralized management console by applying our best practices and optimal settings. It covers the transition to Bitdefender GravityZone with an array of services which include planning, deployment, installation assistance.

Bitdefender Responsibilities

- GravityZone product deployment on the customer infrastructure

- User Management and Credentials Setup

- GravityZone product installation validation on the customer infrastructure for the in-scope deployment.

Availability

This service is available in 3 formats: 8 hours, 4 hours and 2 hours. This way we ensure that each organization can choose the right level of service that better suits their needs.

Professional Services Provisioning Pack	8 hours	4 hours	2 hours
No. of Endpoints Installed	Up to 250	Up to 50	Up to 10
Policies configured	3	3	3
User Management	Yes	Yes	Basic (only Admin users)
Availability	EMEA US	EMEA US	EMEA US
Products covered	Bitdefender Business Portfolio*	Bitdefender Business Portfolio*	Bitdefender Business Portfolio*
Service delivered by	Bitdefender	Bitdefender	Bitdefender
Delivery Language	English	English	English

*without NTSA and Sandbox Analyzer

"I have never met such customized services in any provider"
Mike Turbutt, Dotter