

# Bitdefender Managed Detection & Response

Modern MDR services for businesses and enterprises of all sizes

## Bitdefender Managed Detection & Response (MDR) helps organizations become cyber resilient

Bitdefender MDR keeps organizations safe with 24x7 security monitoring, advanced attack prevention, detection and remediation, and targeted and risk-based threat hunting by a certified team of security experts. The Bitdefender MDR team is always watching so you don't have to be.

### Proactive Protection

24x7 security operations – including expert-driven threat hunting and environmental baselining, and threat intelligence and analytics – to stay ahead of attackers and defend your environment.

### Automated Response

We stop attacks on your behalf through highly customizable pre-approved actions executed by our experts. During onboarding and at any point afterward, we'll work with you to define steps we can take to rapidly mitigate incidents without impacting your teams.

### Team of Experts

Always ready, highly skilled security analysts sourced from the U.S. Air Force, U.S. Navy, British Intelligence and NSA partner with you as the frontline of your cyber defenses.

## Solving Today's Security Challenges

Cybersecurity has become a critical factor for business success. Attackers have grown more sophisticated and their techniques more resistant to traditional prevention methods. Today, it's more important than ever for organizations to ensure they have the expertise available to identify threats and respond rapidly to minimize the impact of attacks quickly and effectively.

**Skills/Expertise Gap:** Security analysts are scarce and expensive resources to hire and retain.

**Advanced Attacks:** Advanced attacks are difficult to detect because they use tactics, techniques and procedures (TTPs) that individually can pass for normal activity.

**Time-Consuming Investigation:** Security analysts don't have the time to validate and assess every alert and set priorities for further investigation. Mean time to respond (MTTR) for most organizations is measured in months, while attackers compromise and exfiltrate data in days.

**Tool Complexity:** Organizations have multiple consoles across disparate technologies to manage security architecture.

Bitdefender MDR is built for resilience

### Bitdefender MDR Snapshot

285+

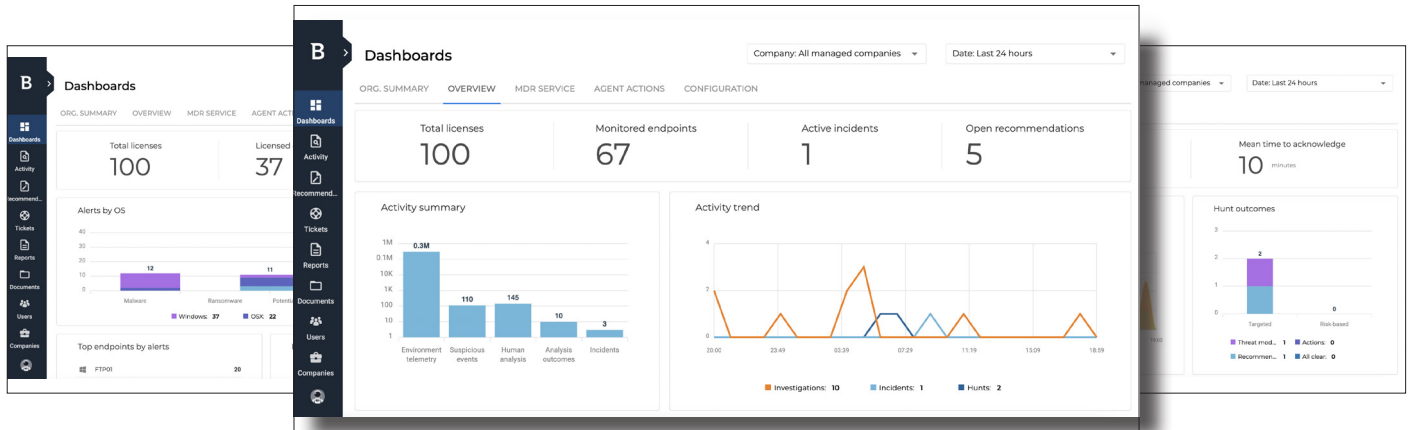
Elite security analysts, researchers and threat hunters – all working for you.

3AM

Yes, we're up around the clock. We operate 24x7 so you don't have to.

100%

Bitdefender analysts have at least one third-party security certification.



The Bitdefender MDR Portal provides an overview of your MDR service, access to customized dashboards of your environments, onboarding documentation, and reports, and insight into any open investigations.

**With Bitdefender MDR, you'll get:**

**Managed Onboarding**

You benefit from project management and included professional services to get you up and running and protected as quickly as possible.

**Designated Security Account Manager**

Your single point of contact for Bitdefender MDR, the Security Account Manager, ensures you get the most out of the service with a personalized approach.

**GravityZone® Ultra**

With Bitdefender MDR, you will achieve a better return on investment and benefit from the advanced prevention and detection of our comprehensive security solution, designed to help address security challenges across your organization.

**24x7 Security Operations**

We eliminate the operational overhead of managing security alerts and events. Our proactive, highly skilled and certified security analysts with experience from the U.S. Air Force, U.S. Navy, British Intelligence, and the NSA, partner with you on the frontlines of your cyber defenses.

**Threat Hunting Services**

Threat hunting is critical for reducing compromise risk and keeping dwell time to a minimum. Bitdefender Labs, threat intelligence teams, and security researchers continuously monitor all aspects of the global threat landscape, using the knowledge gained to drive threat hunts across your systems.

**Threat Intelligence Services**

Threat intelligence services delivered by our Cyber Intelligence Fusion Cell (CIFC) utilize the threat intelligence lifecycle to research cyber threats, geopolitical activity, and vertical-specific data trends and apply this knowledge to your environment.

# Bitdefender MDR Service Offerings

Bitdefender MDR is available via two service tiers.

	Advanced	Enterprise
24/7 Security Operations	✓	✓
Threat Management	✓	✓
Tailored Response Playbooks	✓	✓
Expert Recommendations	✓	✓
Root Cause & Impact Analysis	✓	✓
Monthly Service Reports	✓	✓
Targeted Threat Hunting	✓	✓
Tailored Threat Modeling	✓	✓
Priority Target Monitoring		✓
Risk-Based Threat Hunting		✓
Brand & IP Protection		✓
Dark Web Monitoring		✓
Domain Registration Monitoring		✓
Digital Asset Monitoring		✓

## What our customers are saying:

*Bitdefender MDR assures me that someone is watching our entire network in real-time, including when my staff and I are not in the office. We're able to protect our information assets regardless of where employees are logging in from. MDR is an extension of my team to support the mission of the Archdiocese.*

– IT Director, Archdiocese | Non-profit, USA

*“The Bitdefender MDR team has been responsive, knowledgeable, and successful at protecting our valuable data. Our number one priority is providing top patient care and Bitdefender has been successful in supporting that at every turn.”*

– Mostafa Mabrouk, Corporate Information Security Manager | Magrabi Hospitals and Centers

# Bitdefender®

Founded 2001, Romania  
Number of employees 1800+

**Headquarters**  
Enterprise HQ – Santa Clara, CA, United States  
Technology HQ – Bucharest, Romania

**WORLDWIDE OFFICES**  
**USA & Canada:** Ft. Lauderdale, FL | Santa Clara, CA | San Antonio, TX | Toronto, CA  
**Europe:** Copenhagen, DENMARK | Paris, FRANCE | München, GERMANY | Milan, ITALY | Bucharest, Iasi, Cluj, Timisoara, ROMANIA | Barcelona, SPAIN | Dubai, UAE | London, UK | Hague, NETHERLANDS  
**Australia:** Sydney, Melbourne