Bitdefender Password Manager

User's Guide

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About Bitdefender Password Manager

Bitdefender Password Manager provides a browser extension and mobile app solutions for identity and password management. You can manage passwords, banking and other sensitive information across devices.

Bitdefender Password Manager helps you remember credentials (usernames, passwords, PIN etc.) so that you can use strong unique passwords for every service - i.e. at least 16 characters long, using random combinations of words, characters, numbers.

Security

Highest data security is assured through the latest, cryptographic algorithms - AES-256-CCM, SHA512, BCRYPT, HTTPS and WSS protocols for data transmission.

Bitdefender Password Manager is using an end-to-end encryption system which means all data is encrypted and decrypted only locally on user‘s device. This guarantees that no one except the user who knows the master password has access to user data. Bitdefender Password Manager never stores or transmits the Master Password, which means no one else can access the user’s vault, even in the unlikely event of a data breach. Bitdefender Password Manager is ISO 27001 compliant.

System Requirements

To be able to use Bitdefender Password Manager and all its features, your device needs to meet the following software requirements:

- Windows 7 and later
- MacOS 10.14 (Mojave) and later
- iOS 11.0 or later (Compatible with iPhone, iPad, and iPod touch)
- Android 5.1 and later

Bitdefender Password Manager supports the following browsers:

- Chrome version 72 and later
- Firefox version 65 and later
- Microsoft Edge (based on Chromium 80 and later)
- Safari version 12 and later

Features

Authentication

You can log-in using a Password & Fingerprint or Face unlock.

Import/Export

Import/export data is compatible with: 1Password, Bitwarden, Chrome browser, Dashlane, LastPass, Firefox browser, Sticky Password.

Supported formats: json, csv, xml, txt, 1pif, fsk

Export is protected by password.

Password Handling Features

Auto-Lock Setup

Many people forget to sign out after using a device that is not theirs. This feature will lock the password manager with a PIN or logout after a period of inactivity at browser level.

Inteligent Autofill

Bitdefender Password Manager can be set up to auto-fill your sign-in information and passwords. The proprietary algorithms can detect and pre-fill credentials on visited websites – this saves time every time you log in to a service.

However, if you don't feel comfortable with auto-filling on a particular website, this feature can be snoozed or disabled in the account window in one click.

Password Capturing

With this feature, you are prompted to store passwords immediately after creating them.

Password Generator

The golden online security advice is to use a unique random password or passphrase for every service. Password reuse across multiple sites is the primary reason of identity theft and losses associated with hostile account takeover. The only way to defend against this is generating a strong random password (least 16 characters long).

With one simple click, Bitdefender Password Manager will generate a secure and unique password with as many characters as you choose.

Password Quality Check

This feature will let you know if a password requires immediate attention.

Password Warnings

Bitdefender Password Manager generates a security report with information regarding password hygiene: duplicate, weak or leaked passwords.

Search and Delete Password Duplicates

Many people reuse the same password and a single attack can leave them exposed on multiple fronts. Bitdefender Password Manager can detect password duplicates and prompt you to use different ones.

Sync Across Other Platforms

You can save passwords once and securely access them on all PC, Mac, iOS or Android devices from Chrome, Safari, Firefox and Edge or inside mobile apps. Bitdefender Password Manger

is also equipped with offline mode to access your passwords, in case you don't have internet access. The setup is very easy, it does not matter if you have a desktop computer or a smartphone.

Other Features

Credit Card Management

Bitdefender Password Manager allows you to save and fill credit card details for easier and secure shopping. You may choose to use Bitdefender Password Manger just for situations like writing the PIN down securely. All data is encrypted locally and only you have access to it with the master password. Credit cards are accessible inside the left menu and make the transactions smooth and secure without ever compromising the card security.

Identities Management

Identities Management makes storing data both easy and secure. When you are ready to make a purchase or submit the address form, Bitdefender Password Manager will automatically fill in the necessary information by simply clicking the icon.

All Identities are encrypted locally on the computer or mobile phone.

Leaked Password Check

Stored passwords and email addresses are checked against exposed passwords. Bitdefender Password Manager compares the list of encrypted hashes from Troy's web page locally on your device to check if it contains the hash of the passwords. If there is a match, You will be notified and password should be changed. Your credentials remain securely locked in the extension.

Secure Me

Secure Me allows you to remotely log out or delete browsing history of your computer, tablet or mobile device. Secure Me addresses situations as when you share devices with family, friends, and co-workers. When you are thinking "What did I leave open in my browser or what's left in my browser history? Did I leave my bank account, Facebook or e-mail open?", Secure Me comes to the rescue by securing all accounts with one simple click from any device.

Secure Notes

You can use Secure Notes like a personal notepad where software keys, wi-fi passwords, router settings, passport information or any other information can be stored. Bitdefender Password Manager will keep them safe, private, and accessible only to you. You can create special categories distinguished by different colors to make them easier to identify.

Notes can be sorted by:

- Title
- Date created
- Las modified
- Content

Contact Us

Contact us through our online Support Center

If you have a working internet connection, you can contact Bitdefender through our Support Center:

1. Go to https://www.bitdefender.com/support/consumer.html.
   The Bitdefender Support Center hosts numerous articles that contain solutions to Bitdefender-related issues.
2. Use the search bar at the top of the window to find articles that may provide a solution to your problem. To search, just type a term in the Search bar and click Search.
3. Read the relevant articles or documents and try the proposed solutions.
4. If the solution does not solve your problem, go to https://www.bitdefender.com/support/contact-us.html and contact our support representatives.

Online Resources

Several online resources are available to help you solve your Bitdefender-related problems and questions.

- Bitdefender Support Center:
  https://www.bitdefender.com/support/consumer.html
- Bitdefender Expert Community:
  https://community.bitdefender.com
- The HOTforSecurity computer security portal:
  https://www.bitdefender.com/blog/hotforsecurity

You can also use your favorite search engine to find out more information about computer security, the Bitdefender products and the company.

Contact Information

Efficient communication is the key to a successful business. Since 2001 BITDEFENDER has established an unquestionable reputation by constantly striving for better communication so as to exceed the expectations of our clients and partners. Should you have any questions, do not hesitate to contact us.

Web Addresses

Sales department: sales@bitdefender.com

Support Center: https://www.bitdefender.com/support/consumer.html

Documentation: documentation@bitdefender.com

Local distributors: https://www.bitdefender.com/partners

Partner program: partners@bitdefender.com

Media relations: pr@bitdefender.com

Careers: jobs@bitdefender.com

Threat submissions: virus_submission@bitdefender.com

Spam submissions: spam_submission@bitdefender.com

Report abuse: abuse@bitdefender.com

Website: https://www.bitdefender.com

Bitdefender Offices

The Bitdefender offices are ready to respond to any inquiries regarding their areas of operation, both in commercial and in

general matters. Their respective addresses and contacts are listed below.

U.S.A

Bitdefender, LLC

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Phone: (+44) 2036 080 456

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Web: https://www.bitdefender.co.uk

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Sales: vertrieb@bitdefender.de

Technical support: https://www.bitdefender.de/support/consumer.html

Web: https://www.bitdefender.de

Denmark

Bitdefender APS

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Office: +45 7020 2282

Technical support: http://bitdefender-antivirus.dk/

Web: http://bitdefender-antivirus.dk/

Spain

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Website: https://www.bitdefender.es

Romania

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Technical support: https://www.bitdefender.ro/support/consumer.html

Website: https://www.bitdefender.ro

United Arab Emirates

Dubai Internet City

Building 17, Office # 160

Dubai, UAE

Sales phone: 00971-4-4588935 / 00971-4-4589186

Sales email: mena-sales@bitdefender.com

Technical support: https://www.bitdefender.com/support/consumer.html

Website: https://www.bitdefender.com