

# GravityZone Managed Endpoint Detection and Response Service

**Bitdefender GravityZone Managed Endpoint Detection and Response Service (MEDR)** is a managed threat-monitoring service responsible for detecting intrusions and malicious activities that may otherwise go undetected. Staffed by an elite team of security experts from Bitdefender Labs, it complements GravityZone Ultra's EDR capability to monitor environments 24/7 for stealthy and destructive malware, notifying customers and recommending actions as appropriate. It offers managed threat detection, automated alerting and alert analysis.

## Accelerated time to protection

The Bitdefender MEDR Service adds an extra layer of protection to your Bitdefender Ultra solution. It augments your team with Bitdefender Cyber Security Analysts, who work with you to accelerate detection, prioritization, and the response to threats.

## 24x7 Eyes on Glass

Taking advantage of the power of the Bitdefender Endpoint Protection Platform, Cyber Security Analysts continuously monitor potential threats in your environment and detect security incidents.

## Augment your security team

Bitdefender Cyber Security Analysts examine suspicious events in your GravityZone Ultra console, conducting sample analysis as needed. We augment your security team by determining if events are threatening or benign. You receive proactive notifications to keep you abreast of any critical events. Built on top of the Ultra offering, our EDR stores 90 days of activity, and can perform forensic investigations to look back over historical data for evidence of an intrusion.

## Benefits

- Alleviation of security skills shortage
- Security experts with 24x7 eyes on your environment
- When you want to adopt advanced protection within your current IT budget
- Clearly justify security investments with executives via actionable reports
- Reduced time spent investigating root cause of threats to your environment

**GravityZone Ultra** is a complete Endpoint Security solution designed from the ground up as a single agent/single console EPP solution with easy-to-use EDR. It offers prevention, threat detection, automatic response, pre and post compromise visibility, alert triage, investigation, advanced search and one-click resolution capabilities.

Relying on highly effective prevention, automated threat detection and response technologies, GravityZone Ultra sharply limits the number of incidents requiring manual analysis, reducing operational effort required to run an EDR solution..

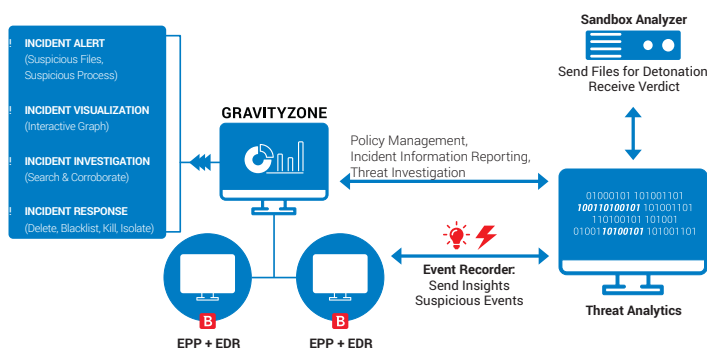


Figure 1. Bitdefender GravityZone Ultra MEDR: managed, detection and response of your environment

## The GravityZone MEDR Service Includes:

**Monitoring potential attacks:** Your Bitdefender GravityZone Ultra installation will be monitored 24/7 using the integrated EDR capabilities.

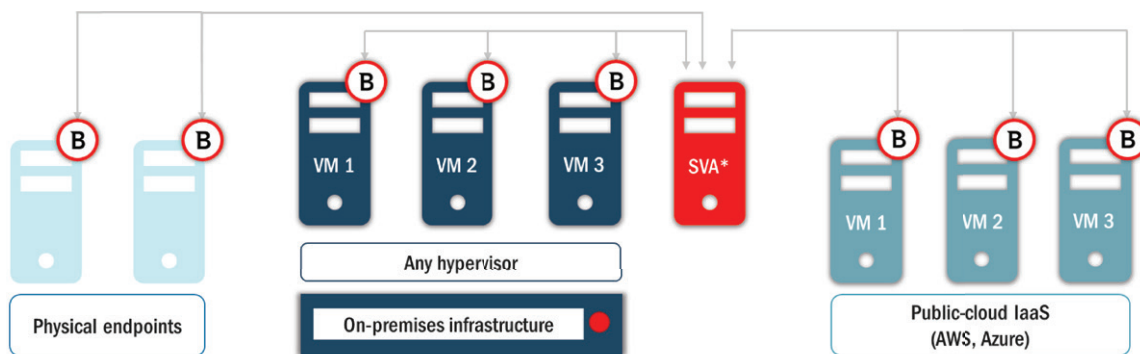
**Notification of potential attacks:** Bitdefender Services will notify you when your GravityZone Ultra environment has generated a potential breach incident, stating that an investigation by Bitdefender Labs has begun. (Subject to the terms of the SLA). The outcome of the investigation will validate the nature of a malicious incident and recommend a course of action.

**User initiated Alert Review and Validation:** You can inquire at any time about the validity of an incident you discover in in your GravityZone Ultra deployment and request an investigation. (Subject to the terms of the SLA). The outcome of the investigation will validate the nature of a malicious incident and recommend a course of action.

**Quarterly Reporting:** Once every three months, Bitdefender will provide a report which summarizes the activity across the customer's environment, including root cause analyses, the most common suspicious events and most targeted machines.

## Managed protection for datacenter and cloud infrastructure

An integral part of GravityZone Ultra, GravityZone Security for Virtualized Environments is its server and VDI workload security component. This enables the MEDR service to cover software-defined, hyperconverged and hybrid-cloud environments.



## Managed detection means enhanced security for everyone

GravityZone Ultra Managed Endpoint Detection and Response is a major win for companies with limited IT resources, lack of IT security expertise or the budget to manage advanced tools.

For more information, please contact your Bitdefender representative or refer to [www.bitdefender.com/business/gz-ultra](http://www.bitdefender.com/business/gz-ultra)



Bitdefender is a global security technology company that provides cutting edge end-to-end cyber security solutions and advanced threat protection to more than 500 million users in more than 150 countries. Since 2001, Bitdefender has consistently produced award-winning business and consumer security technology, and is a provider of choice in both hybrid infrastructure security and endpoint protection. Through R&D, alliances and partnerships, Bitdefender is trusted to be ahead and deliver robust security you can rely on. More information is available at <http://www.bitdefender.com>.

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